

## Privacy Policy

At Riverside.fm, a foremost priority is the privacy of our visitors.

This Privacy Policy document outlines the types of information collected and recorded by Riverside.fm and how we use it.

If you have additional questions or require more information about our Privacy Policy, do not hesitate to contact us at [info@riverside.fm](mailto:info@riverside.fm)

This Privacy Policy applies only to our online activities and is valid for visitors to our website with regards to the information that they share and/or collect on Riverside.fm. This policy is not applicable to any information collected offline or via channels other than this website.

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### I. Consent

1. By using our website, you hereby consent to our Privacy Policy and agree to its terms.
2. Information we collect
3. If you contact us directly or sign up to use riverside.fm, we will receive additional information about you such as your name, email address, the contents of the message and/or attachments you may send us, and any other information you may choose to provide.
4. When you register for an Account, we may ask for your contact information, including items such as name, company name, address, email address.

### II. Links to Third-Party Websites

5. On riverside.fm, you have the option to live stream your recording to social media services such as Twitch, YouTube and Twitter. Links to access third parties from our Services do not hold us liable for the privacy policy, terms and conditions of these aforementioned third party services. These third parties may send their own cookies to you and independently collect data, so you are strongly encouraged to read their privacy policy and terms and conditions to adequately understand how your data is used by those third parties and contact them should you have any concerns or questions.

### III. How we use your information

6. The communication we have with our users is vital to our development and we often develop the platform according to suggestions we receive from users or obstacles that they have faced when using the site. For these reasons, we use the information we collect in various ways, including to:
  - a) Provide, operate, and maintain our website
  - b) Improve, personalize, and expand our website
  - c) Understand and analyse how you use our website
  - d) Develop new products, services, features, and functionality
  - e) Communicate with you, either directly or through one of our partners, including for customer service, to provide you with updates and other information relating to the website, and for marketing and promotional purposes
  - f) Send you emails
  - g) Find and prevent fraud

### IV. Log Files

7. Riverside.fm follows a standard procedure of using log files. These files log visitors when they visit websites. All hosting companies do this and a part of hosting services' analytics. The information collected by log files include internet protocol (IP) addresses, browser type, Internet Service Provider (ISP), date and time stamp, referring/exit pages, and possibly the number of clicks. These are not linked to any information that is personally identifiable. The purpose of the information is for analyzing trends, administering the site, tracking users' movement on the website, and gathering demographic information.

#### **V. Cookies and Web Beacons**

8. Like any other website, Riverside.fm uses 'cookies'. These cookies are used to store information including visitors' preferences, and the pages on the website that the visitor accessed or visited. The information is used to optimise the users' experience by customizing our web page content based on visitors' browser type and/or other information.
9. You can choose to disable cookies through your individual browser options. To know more detailed information about cookie management with specific web browsers, it can be found at the browsers' respective websites.

#### **VI. GDPR Data Protection Rights**

10. Every user is entitled to the following:
  - a) The right to access – You have the right to request copies of your personal data. We may charge you a small fee for this service.
  - b) The right to rectification – You have the right to request that we correct any information you believe is inaccurate. You also have the right to request that we complete the information you believe is incomplete.
  - c) The right to erasure – You have the right to request that we erase your personal data, under certain conditions.
  - d) The right to restrict processing – You have the right to request that we restrict the processing of your personal data, under certain conditions.
  - e) The right to object to processing – You have the right to object to our processing of your personal data, under certain conditions.
  - f) The right to data portability – You have the right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.
11. If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us.